**Revision questions**

(30 marks; 30 minutes)

1 What is meant by the term 'business ethics'? (2)

2 Outline two factors that may shape the moral behaviour of a business. (4)

3 Explain one circumstance in which a company may face an ethical dilemma. (4)

4 Explain the difference between a business behaving legally and a business behaving ethically. (4)

5 Explain why decisions made upon the basis of ethics may conflict with profit. (4)

6 Why could a policy of delegation make it more difficult for a business to behave ethically? (4)

7 Assess two positive effects the adoption of a more ethical culture may have on a business's workforce. (8)