**Factor in Change**

**Revision questions**

(30 marks; 30 minutes)

1 Examine the key factors that might make it difficult to change the age range of a school from 11-16 to 11-18. **(5)**

2 Identify three problems for a fast-growing firm caused by changes in the management structure. **(3)**

3 Explain one way in which your school/college could be affected by:

a) Incremental change **(4)**

b) Disruptive change. **(4)**

4 Explain why misunderstanding is more likely to cause resistance to change in branches of an international retailer. **(3)**

5 Explain two issues that a change management team should consider when deciding which approach to take to overcoming resistance to change. **(6)**

6 Explain why it may be hard for young, inexperienced managers of a successful business start-up to cope effectively with an unexpected, dramatic change. **(5)**